



May 5, 2010

Diane and Dwayne Stewart
Chinook Winter Management
Unit 1-35391 Kinloch Place
Abbotsford BC V3G 3A8

Dear Diane and Dwayne,

The journey to the **XXI Olympic and Paralympic Winter Games, Vancouver 2010** has been an extraordinary one for all of us.

The dream began on the morning of July 2, 2003 with the announcement that Vancouver would host the XXI Olympic and Paralympic Winter Games. Then, came seven years of planning and preparation leading to the excitement building Torch Relays, the spectacular Opening Ceremonies, the 25 days filled with compelling competition, and medal winning performances to the final emotion-filled Closing Ceremonies. Together we shared the dream, the passion and the inspiration that are the Olympic and Paralympic Winter Games.

On behalf of the VANOC Snow Management, Cleaning & Waste department we would like to express a huge thank you to you and the Chinook team for the supply of snow management services to multiple Vancouver venues. In addition we appreciate your help with internal waste management to assist our cleaning contractors at a number of these venues. Your team's involvement, enthusiasm and continued support were a vital part of the amazing success of the Games.

Our guests, including the Olympic and Paralympic Families, National Olympic and Paralympic Committees, international sporting federations, sponsors, media, and workforce were delighted with the heartfelt welcome, high level of safety/cleanliness, and friendly, respectful service that they received each and every day of the Games. Beyond Canada, around the world, people were inspired by sporting excellence, teamwork and fair play made real by a record-breaking amount of media coverage. Over three billion people worldwide watched the XXI Olympic and Paralympic Winter Games, saw the beauty of Vancouver and Whistler and experienced the best Canada has to offer. With glowing hearts, we thank each and every one of you for being such wonderful service providers.

Yours sincerely,

Jacqui Murdoch
Vice President, Services and Accommodation

Craig Lear
Director, Food and Beverage, Snow Management,
Cleaning and Waste

MISSION

To touch the soul of the nation and inspire the world by creating and delivering an extraordinary Olympic and Paralympic experience with lasting legacies.

Exalter l'âme de la nation et inspirer le monde entier grâce à l'organisation et à la tenue de Jeux olympiques et paralympiques extraordinaires qui laisseront un héritage durable.

Vancouver Organizing Committee for the 2010 Olympic and Paralympic Winter Games (VANOC)
Comité d'organisation des Jeux olympiques et paralympiques d'hiver de 2010 à Vancouver (COVAN)

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